

Ride Na Repair Publishes New Data Showing 30 min On Site Repairs Can Lower U.S. Secondary Crash Insurance Claims by 22%

New data show Ride□N□Repair's 30□min on□site fixes could cut secondary□crash claims by 22□%, saving U.S. insurers billions annually.

NEW YORK, NY, UNITED STATES, May 15, 2025 /EINPresswire.com/ -- Indian quick@commerce startup Ride@N@Repair unveils data showing how real@time fixes to disabled vehicles could slash secondary crashes, claim severity and premiums.



Ride \(\text{N} \) Repair, the Al \(\text{driven roadside} \) repair network founded by IIT \(\text{Kanpur and} \) Carnegie \(\text{Mellon Robotics alumnus } \) Lakshya \(\text{Khurana} \), today released data outlining how its



Every minute a broken car sits in a live lane is a min of compounding risk & cost. We proved in India that cutting that window to min slashes downstream claims. The math scales to billions in the U.S."

Lakshya Khurana

30□minute "Parts□in□Motion" model could shrink U.S. auto□insurance payouts linked to disabled□vehicle crashes—a cost centre that quietly drains billions from the industry every year.

The insurance drain most motorists never see

- U.S. insurers wrote \$344□billion in private□passenger auto premiums in 2024 -

https://www.propertycasualty360.com/2025/04/14/naic-top-auto-insurers-of-2025/

- 566 deaths and 14,371 injuries per year involve a stopped or disabled vehicle -

https://crashstats.nhtsa.dot.gov/Api/Public/ViewPublication/813396)

- Secondary crashes tied to road hazards (objects or stalled vehicles) account for 23 \square % of all chain \square reaction incidents on freeways -

https://rosap.ntl.bts.gov/view/dot/54662/dot 54662 DS1.pdf

- Each fatal crash costs society \$1.78\(\text{Imillion}\) on average; disabling injuries average \$155,000 -

https://learnandserve.org/averagecost-of-a-car-accident/

A single tow adds \$75□-□\$125 plus \$2-\$4 per mile to every claim.

Inside the Ride□N□Repair Model — A Point□by□Point Look

Legacy U.S. Response vs. Ride IN IR Repair Quick I Commerce Fix

Typical wait time

- · Legacy: Drivers often wait
- 40□60□minutes for a tow; real repairs happen hours (or days) later.
- Ride \(\text{N} \) Repair: A certified mechanic plus the exact spare part arrive in 30 \(\text{minutes} \) minutes or less thanks to cloud \(\text{linked micro} \) inventory.

America's Auto Insurance Bill?

Roadside hazard window

- Legacy: The vehicle sits in traffic; every passing minute raises the risk of a secondary crash.
- Ride \(\text{N} \) Repair: The car is repaired where it stopped, clearing the hazard before the average tow truck would have even arrived.

Claim severity

- Legacy: Costs balloon from tow fees, storage, rental cars and delayed body shop work.
- Ride \(\text{N} \) Repair: On \(\text{Site repair wipes out tow and storage bills, shortens rental duration, and lowers collision probability.

Proof of performance: In 50,000 Indian rescues, Ride□N□Repair's AI dispatcher hit a 95□percent first□time□fix rate and cut median roadside downtime to 28□minutes.

What That Means in U.S. Dollar Terms

Average collision claim tied to a secondary crash

- Current reality: ≈ \$9,800 (ISO 2022 weighted average).
- With Ride□N□Repair: ≈□\$7,450 a 24□percent reduction from faster clearance and no tow.

Tow + storage for one incident

- Current reality: About \$275 (standard \$75 tow plus two days' storage).
- With Ride N Repair: \$0 (vehicle never leaves the scene).

National impact if just 1□percent of U.S. crashes get on ☐site fixes

• Potential savings: ≈□\$3.4□billion in annual claim payouts (Ride□N□Repair analysis of NAIC



data).

Projection assumes the 22 percent claim severity drop documented in Ride Nepair's Delhi insurer pilot.

Why insurers care right now

- Loss Tratio pressure: 2022–23 brought the worst combined ratios in two decades; carriers need structural cost levers rather than more premium hikes.
- Telematics penetration: 34□% of U.S. drivers already share real□time data, enabling automatic dispatch triggers when a breakdown is detected.
- Tariff volatility: Proposed import tariffs could add \$31–\$61 billion to annual parts costs, making avoidance of any collision repair even more valuable.

Khurana's Al pedigree: why this isn't just hype

Lakshya□Khurana led ML optimisation at Meta, generating hundreds of millions in incremental ad revenue via millisecond□level decision engines. He ported the same reinforcement□learning framework to logistics:

- Predictive fault tree trained on 12 million VIN symptom pairs.
- Dynamic pricing adjusts labour payout in real time to ensure mechanic acceptance (= shorter ETA).
- Continuous learning loop uses repair outcome + claim follow ☐ up to refine risk scoring for insurers.

This IP portfolio underpins Khurana's extraordinary ability, positioning him as a global leader in Allenabled mobility safety.

Next steps for U.S. insurers & fleets

- Pilot: 120 day live test on urban freeway corridors (Dallas Fort Worth, Phoenix).
- Data handshake: Real itime repair + telematics feed ties claim number to exact downtime reduction.
- Premium credit design: Actuarial modelling of observed loss \(\text{loss} \) cost delta to justify discount tiers.
- Co□marketing: "Zero□Tow Rider" product aimed at older vehicles and high□mileage ride□share fleets.

About Ride□N□Repair

Launched in 2023, Ride□N□Repair is the world's first quick□commerce platform for on□site vehicle repair, operating across 27 Indian cities with a 4.8□star customer rating. The company

guarantees a certified mechanic and the correct spare part in 30 minutes or less, leveraging Al dispatch, live inventory APIs, and instant digital payments.

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