

Insider Perks Unveils AI-Powered Reservation Technology for Enhanced Guest Experiences at Campgrounds and RV Resorts

Innovative Chatbot "Campy" Now Offers Direct Reservation Capability, Empowering Guests to Instantly Book Campsites Using Al Vision

CLEVELAND, OH, UNITED STATES, April 11, 2025 /EINPresswire.com/ -- Insider Perks, the leading innovator in marketing and artificial intelligence solutions tailored specifically for outdoor hospitality providers, announced a transformative update to its widely acclaimed "Campy" AI Chatbot service. Campy, renowned for delivering instantaneous and accurate responses around-the-clock, now introduces a revolutionary feature that allows guests to effortlessly complete campground reservations directly within the chatbot interface.



With this significant enhancement, guests gain an unprecedented level of convenience and interaction. Users can now easily check campsite availability in real-time, browse through detailed, high-quality site photos, explore comprehensive pricing structures, and swiftly find the perfect camping spot suited to their preferences. Utilizing cutting-edge AI Vision technology, Campy can intelligently analyze campground site maps, providing personalized recommendations that closely align with each guest's specific needs, such as site size, amenities, proximity to facilities, and scenic preferences.

Furthermore, Campy seamlessly navigates users through every step of the reservation process. It meticulously gathers all necessary information, including guest preferences, referral sources, and special requests, ensuring a streamlined and personalized booking experience. After completing these preliminary steps, Campy provides guests with a secure, user-friendly link that

connects them directly to the campground's existing reservation system. This integration guarantees full PCI Compliance through the reservation system's native secure payment processing, thereby ensuring the utmost safety and confidence for each transaction.

Brian Searl, Founder & CEO of Insider Perks, emphasized the significant industry impact of this development: "At Insider Perks, our mission has always been to continuously enhance and redefine convenience and customer engagement within the outdoor hospitality sector. The introduction of direct reservation capabilities within our Campy Al chatbot significantly elevates the guest



experience. It delivers instant, accurate, and personalized booking interactions that not only delight guests but also dramatically improve operational efficiency for campground owners and operators. This truly positions our clients at the leading edge of hospitality innovation."

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Campy's intuitive reservation process enriches our guests' experiences and sets a new standard for what visitors can expect from a premier campground and RV resort." *Mike Harrison* Demonstrating the value and practicality of this advanced technology, Verde Ranch RV Resort, a prominent property managed by CRR Hospitality, has become the inaugural launch partner for Campy's new reservation capabilities. Mike Harrison of Verde Ranch RV Resort shared his enthusiasm about the partnership and its potential to significantly enhance guest satisfaction: "We are thrilled to be at the forefront of adopting Insider Perks' innovative reservation technology. This collaboration aligns perfectly with our ongoing commitment to exceptional customer service and operational excellence. Campy's intuitive

reservation process enriches our guests' experiences and sets a new standard for what visitors can expect from a premier campground and RV resort."

Beyond chat-based interactions, Insider Perks is already preparing for the imminent expansion of its advanced reservation capabilities to its groundbreaking AI Voice service. In the coming weeks, guests will have the option to effortlessly book complete reservations via natural and intuitive voice conversations over the phone. This upcoming enhancement further highlights Insider Perks' dedication to setting new benchmarks in customer-centric technology, offering multiple channels of easy, seamless reservation access.

Campground owners interested in experiencing this powerful reservation technology firsthand can join Insider Perks' <u>CampVantage</u> program for only \$99 per month, gaining immediate access to advanced AI capabilities. With flexible, pay-as-you-go pricing starting as low as \$0.25 per chat (based on chat duration), owners can efficiently manage costs while providing exceptional guest service.

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