

Introducing New Intetics' Service: AI-Powered Enterprise Knowledge Assistants for Enhanced Productivity

Revolutionizing Efficiency in Information Retrieval, Customer Support, and Task Management

NAPLES, FLORIDA, US, May 27, 2024 /EINPresswire.com/ -- Intetics Inc., a pioneering [AI software development](#) company, is excited to unveil its latest service offering: Enterprise Knowledge Assistant (EKA). This intelligent service is intended to help organizations in different industries such as Healthcare, Retail, eCommerce, Finance, Insurance, Legal, and Call Centers to manage their knowledge and processes in a significantly more effective way.

Coupled with powerful Natural Language Processing (NLP), [Conversational AI](#), and Machine Learning Dialogue Systems, these intelligent virtual assistants can give real-time, accurate assistance and automated customer service so your business remains competitive in our age of digital speed.

Utilizing the state-of-the-art Generative AI (GenAI) technologies and GPT-4-based Large Language Models (LLMs), EKA significantly boosts operational efficiency, allowing organizations to experience a 30-50% increase in speed and efficiency in information retrieval when compared to traditional knowledge system searches like Confluence.

Key Features and Benefits:

- **Rapid Information Access:** GenAI and Conversational AI further empower EKA for faster and context-aware search as compared to conventional knowledge bases.
- **Custom AI Solutions:** As a custom LLM and AI software development company, Intetics tailors each EKA to meet the specific needs of your enterprise, integrating seamlessly with Conversational User Interfaces (CUI) in platforms like Slack and Microsoft Teams.
- **Enhanced Data Handling:** Using effective Data Science and Data Engineering techniques, such as ETL and ELT, our solutions deal with Big Data and their processing for integration and AI-based decision-making.
- **Advanced Security Measures:** Deployed on-premises or via your chosen cloud service (Azure AI, Amazon Kendra, GCP), EKA maintains strict adherence to your existing security protocols, ensuring data safety and compliance.
- **Extensive Integration Capabilities:** EKA can connect to numerous enterprise systems to boost its capability and usability in every aspect of the business.

□ **Swift Implementation:** The discovery phase for EKA takes only 1-2 weeks, followed by a 4-6 week period for building the basic conversational AI package.

Selected Use Cases of EKA:

- **Streamlined Information Management:** EKA collects and filters the most useful information from various sources and helps to act immediately based on a few clicks.
- **Real-Time, Intelligent Customer Support:** Deliver precise responses to customer inquiries, boosting satisfaction and reducing the workload on support teams.
- **Advanced Market Insights:** Analyze extensive market data to gain detailed insights into trends, customer behaviors, and competitors, which aids in strategic planning and market positioning.
- **Automated Content Creation:** Streamline content generation for various channels, optimizing the process for efficient marketing campaigns.
- **Efficient Legal Document and Compliance Management:** Manage legal documents and compliance, identifying potential issues and risks to ensure regulatory adherence. See more details on some examples of the application of EKA.

Start with EKA Today

For businesses aiming to leverage cutting-edge AI technologies like Conversational AI, Generative AI, and tailored AI applications for enhanced enterprise efficiency, visit [Intetics' Enterprise Knowledge Assistant](#). Discover how our bespoke AI solutions can transform your operational capabilities and drive business success.

If you have any questions or AI integration ideas, feel free to connect with our expert team today to discuss how our tailored AI solutions can empower your business.

About Intetics

Intetics is a global leader in technology, renowned for its commitment to innovation in AI integration and AI automation. Our bespoke AI solutions, built on deep learning and reinforced by robust AI cloud platforms, are designed to propel enterprises into the future, cementing our status as a front-runner in AI and ML software development. Utilizing our proprietary Remote In-Sourcing® model and Predictive Software Engineering framework, we provide IT-rich organizations with access to top global talent and deep engineering expertise. With over 29 years in the industry, Intetics consistently exceeds client expectations and holds ISO 9001 and ISO 27001 certifications. Our commitment to quality and innovation has been recognized with numerous industry awards, including placements on the Inc 5000 and IAOP Best Global Outsourcing 100 lists.

Polina Morozava
Intetics
+1 239-217-4907

[email us here](#)

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