

## Motadata to Showcase Modern IT Solutions and Shaping the Future at Dubai World Trade Centre on 10-14 October 2022

AHMEDABAD, INDIA, September 22, 2022 /EINPresswire.com/ -- Motadata is proud to present future-proof ITOps Solutions by showcasing at GITEX GLOBAL from 10-14 October 2022 at Dubai World Trade Centre. The complex business requirements call for proactive ITOps solutions that help enterprises to stay ahead in the competition curve.



Join us to experience our enterprise grade products - <u>Motadata AlOps</u> & <u>Motadata ServiceOps</u> in action at Booth Number H7-15.

Reinvent your Internal Service Delivery with Motadata

Modern enterprises are getting complex and everyday IT Operations are getting more and more challenging because they are getting fragmented, distributed and at a point where multiple IT Tools are serving less than what is demanded of them.

Motadata AlOps enables DevOps Team, SREs & Network Admins, and overall IT teams to be agile and responsive to modern challenges. AlOps help enterprises reduce downtime proactively and with effortless collection methods, enterprises can unify logs, metrics, and streaming data using a single pane of glass with deeper context to analyze logs events.

AlOps deliver superior digital experiences for end users and ensure uptime for critical services at all times. AlOps turns data into powerful actionable insights using Al/ML and intelligent automation. It breaks the noise by capturing relevant data across thousands of data points and build context through compelling correlation.

Motadata ServiceOps is a PinkVerify certified ITSM solution platform that helps in increasing the productivity of technicians, make work processes more reliable, predictable and provides strategic insights on potential areas of risk and growth. It has an in-built self-service portal, an

integrated knowledge base, and easy collaboration for smooth service delivery.

Motadata ServiceOps can be deployed "on premise" or on "cloud". Motadata is proud to launch ServiceOps for MSPs. As a result, enterprises can seamlessly perform a defined set of day-to-day management services while also being able to design, deliver, and manage enterprise IT services.

Motadata Service Desk enhances customer experience through Al-enabled Digital IT Service Management. In addition, it provides proactive support through a virtual agent to improve the service desk adoption and speed up the digital transformation.

Motadata Asset Manager helps organizations to automate the end-to-end life cycle of both IT and Non-IT assets and provides greater flexibility to ensure compliance and tracking of Hybrid assets from a single platform.

Motadata Patch Manager manages and streamlines the patch management life cycle and automatically scans, detect, analyze, and remediate all vulnerabilities across the network to achieve 100% compliance at all times.

We are excited to announce our participation at GITEX GLOBAL in Dubai World Trade Centre, with major factors driving the growth of Smart IT Solutions. Adopting advanced technologies with AI/ML for ITSM will fundamentally impact how business operations streamline for better service delivery.

□When: 10-14 October

□Where: Dubai World Trade Centre

□Booth Number: H7-15

## **About Motadata**

Motadata offers a Unified Platform that Includes PinkVERIFY Certified solutions for all businesses to streamline their operations, regardless of size or budget.

We create comprehensive IT management software that focuses on making your employees work easier and connect better with customers. As one of India's fasting growing Product companies, we have been featured in Gartner, Deloitte, and IDC. Our top award-winning products and free tools include everything your IT infrastructure needs. From ServiceOps and network management to AlOps, we're carrying IT together for a comprehensive strategy to optimize your IT infrastructure. For more information, please visit <a href="https://www.motadata.com">www.motadata.com</a>

Ankit Dave Motadata +91 98989 07162

## ankit.dave@motadata.com

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