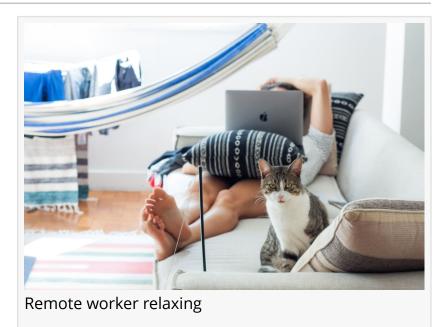


Moneypenny has devised some health and wellbeing tips to help beat the blues

As a study shows that mental and physical health & support from organizations are important determinants of employees' productivity, Moneypenny shares some tips

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-- With a study showing that mental health, physical health, job characteristics, and support from organizations are the most important determinants of employees' productivity, Moneypenny has devised some tips to help beat the blues.



The winter months are always difficult for companies and their staff, when energy levels naturally dip, and the ongoing Covid 19 pandemic restrictions mean it's more important than ever to help staff combat the blues. Leading outsourced communications company, Moneypenny, is consistently recognized as a Best Company to Work For as it works hard to help its 1,000 staff feel happy and energised all year round, It has put together the following tips on how companies can help staff handle the winter blues:

- 1. Small acts of kindness. These have a big impact on employee well-being, so why not send out chocolate brownies or small gifts with a handwritten note to all employees? Moneypenny's in-house video team put together personalised videos with birthday messages for staff and the senior management team often hand deliver flowers to employees doors, showing that the company really cares.
- 2. Positive Vibes. Sometimes it's the small things that help most. Take a leaf out of Moneypenny's book and set up a Page of Positivity on Workplace or Teams where staff can post uplifting or encouraging messages, such as 'Always be kind' as kindness spawns kindness.

- 3. Use the power of the voice. Your staff need to hear you and know that you are hearing them, especially when working remotely, so make sure you have two-way communication channels between managers and staff and use video and one-to-one calls to keep speaking to staff. Moneypenny's famous <u>receptionists</u> know that we can pick up so much more from tone of voice, so you can spot if anyone is struggling with any issues.
- 4. Make it Physical. It's well known that exercise can improve mental well-being, and while gyms may be shut, companies can still organize online exercise or yoga classes to get their staff moving.
- 5. Looking after the Mind. Now is the perfect time for companies to introduce initiatives to help staff maintain mental wellbeing. Consider introducing a meditation app to help with mindfulness, or a wellbeing group on Workplace or Teams. Moneypenny has also set up a help line for staff to call if they need any advice on any issues, such as family, stress, money, or even domestic abuse.
- 6. Use tech to bring staff together. If you are using Workplace from Facebook, or Teams, in addition to managing critical company updates or workflows, these tools can act as the office kitchen for employees to socialise. Moneypenny found that Workplace usage tripled through the move to remote working, as the need to stay connected has increased.
- 7. Organise some fun! Why should company celebrations be restricted to Christmas? Schedule in some non-work related social activities to keep staff going through the cold, dark winter months, such as cooking challenges and quiz nights.

About Moneypenny

Moneypenny is a leading provider of phone answering services, outsourced switchboard, live chat and customer contact solutions working with businesses of all shapes and sizes, from sole traders right up to multinational corporations. Moneypenny is the only US answering service that offers a virtual dedicated receptionist; briefed by you on your business needs, they will hand pick your perfect receptionist to look after your precious calls acting as part of your extended team exactly as they would if they were based in an office.

Moneypenny has over 1,000 staff based in Atlanta, GA, Charleston, SC and the UK. The company handles over 20 million calls and live chats for 21,000 businesses. Moneypenny is proud to have been part of the '100 Best Companies to Work For' six times.

Moneypenny now includes award-winning VoiceNation and NinjaNumber

VoiceNation

VoiceNation is America's leading answering service, offering call answering 24 hours a day and bilingual service. It has provided quality answering services clients for more than 18 years.

Ninja Number

Ninja Number provides a virtual phone system which works with business owners' mobiles to manage their communications and allow them to focus on more important aspects of their business and personal life. Ninja Number use leading-edge technology and artificial intelligence to create a mobile app that will save time and money. With multiple extensions, businesses appear bigger and more professional.

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