

How Concetto Labs Used CallHippo To Boost Its Revenue?

By using the features of CallHippo, Concetto Labs was able to improve its customer support in a drastic manner.

AHMEDABAD, GUJARAT, INDIA, July 11, 2019 /EINPresswire.com/ -- As a leading Web & [Mobile App Development Company](#), as well as [Flutter App Development Company](#), several problems were also faced by Concetto Labs in terms of communication. This thing affected both the business development and customer services of the company.



Concetto Labs have a client base all across the world and so, it becomes much difficult to reach all of them and provide them 24/7 support. This had made challenging for them to reach our wide client base all across the globe specifically due to the difference in time zones.

CallHippo Assisted And Acted On To The Rescue

Callhippo effectively analyzed the problems which were faced by Concetto Labs by looking into it. They also suggested them to use their services which will make communication smooth and make calls all across the worldwide. This preferably has improved its customer service and technical support.

So, an overall communication solution is required by Concetto Labs which will help them to manage data and calls. Not only that, but it will also help to interact with both the existing and potential customers efficiently. Thus, CallHippo assisted Concetto Labs and provide it with a range of service at a much affordable rate.

Call Hippo Contributes To The Overall Success Of Concetto Labs

After using the CallHippo communication services, the results were found to be outstanding for the Concetto Labs. This contributed to the overall success of the company. With the help of the services provided by Call Hippo, it is possible to successfully manage multiple calls which help to cut down long waiting hours. As a result, the agents could easily track the time in the country they were calling.

How The Customer Support Team Of Concetto Labs Used CallHippo?

The customers of the Concetto Labs were much satisfied when they started to use the CRM integration services of CallHippo. This had made their customer service very effective. The huge success was to provide the numbers to the customers according to their companies. The phone system was very smart and so, it easily sent them reminders. Problems related to missing calls

were not at all faced. The role of the IVR system comes into existence when no one picks up the call. It can let you know about the exact business hours of the company.

Results

By using the features of CallHippo, Concetto Labs was able to improve its customer support in a drastic manner. It was also possible for the customer support team to find any sorts of drawbacks by using the call analytics feature. As a result, there was an improvement in the overall performance of the team. Ultimately, the revenue of Concetto Labs is boosted with the help of best services provided by CallHippo.

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