

Introducing CaRa: AI-Powered EMR Support and Training Inside Careficient

New AI-powered support agent delivers instant answers, in-workflow guidance, and a dedicated training environment for EMR users.

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/EINPresswire.com/ -- Careficient has officially launched [CaRa](#), an AI-powered support agent built directly into the [Careficient EMR](#) platform, designed to deliver immediate, accurate answers to user questions without disrupting workflow. Alongside the in-EMR support agent, Careficient is also introducing a dedicated CaRa training environment, giving new hires and seasoned staff a hands-on space to learn the system at their own pace.

Most support bots are rigid, leaving users frustrated and still searching for answers. CaRa is different, it understands what clinicians need and delivers real answers in seconds, without ever pulling them out of their workflow. Built natively into the Careficient EMR, CaRa sets a new bar for how home health and hospice teams get help.

The new CaRa training environment extends that same AI into a learning space purpose-built for agencies. New employees can ask anything as they ramp up, and experienced staff can brush up on workflows they don't touch every day. Users can save chats by topic directly to their sidebar, turning every training session into a personal reference library they can return to anytime.

"Home Health and Hospice providers shouldn't have to struggle with technology to deliver great care," said Gene Creach, CEO of Careficient. "With CaRa, we're using AI to make the EMR experience more intuitive, accessible, and efficient. By providing real-time support and training directly within the platform, CaRa helps users navigate complex workflows with greater confidence and less administrative burden."

CaRa was built with accuracy, speed, and seamless workflow integration at its core. "As the



Introducing CaRa

AI-powered help + Training Assistant in your Careficient EMR, as natural as a conversation.

Finally, an EMR that talks back when you need help the most.

CaRa, How do I search for a topic in the Help Center?

CaRa, Help me reset my password asap.

I'm a new employee and need training

Can you link me to the ticket dashboard with one click?

CaRa

Hi! What Careficient questions can I help you w...

Hi there, I'm your Careficient training assistant.

Ask me anything...

Let Me The Basics | For New To Using Careficient | System Questions

Careficient

Finally, an EMR that talks back when you need help the most.



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Gene Creach, CEO of Careficient

creator of CaRa, I knew that in home health and hospice, every minute a clinician spends searching for an answer is a minute taken away from the patient," said Domanique Yarborough, Director at Careficient and AI Solutions Engineer. " CaRa was built because our users deserve answers the second they need them, so they can stay focused on what matters: caring for the people who depend on them. Watching CaRa give that time back to our customers is the most rewarding part of this work."

With fast response times, zero guesswork, and one-click access to the support dashboard for custom requests, CaRa delivers a fundamentally new kind of EMR support experience, and with the launch of the training environment, a new way to learn Careficient from day one.

CaRa marks a new standard in EMR support: fast, accurate, and seamlessly integrated into the Careficient workflow.

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Careficient

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