

SearchUnify Joins TSIA World ENVISION 2025 as Platinum Sponsor

MOUNTAIN VIEW, CA, UNITED STATES,
September 24, 2025 /

EINPresswire.com/ -- SearchUnify, a leading enterprise Agentic AI platform, announced its participation as a Platinum Sponsor at [TSIA World ENVISION 2025](#) in Las Vegas. This year's theme — "AI: The end of tech services or ERA of tech services?" — sets the stage for a bold conversation on how AI is reshaping services, business models, and the very fabric of customer experience.

At Booth #401, SearchUnify will showcase its [Agentic AI Suite](#) through interactive demos, illustrating how enterprises can:

1. Transform fragmented knowledge into actionable insights, breaking down silos and enabling teams to access the right information at the right time.
2. Accelerate case resolution and self-service adoption, empowering customers to find answers quickly while reducing support load.
3. Scale autonomous, outcome-driven support models that deliver measurable ROI and elevate the efficiency of service operations.

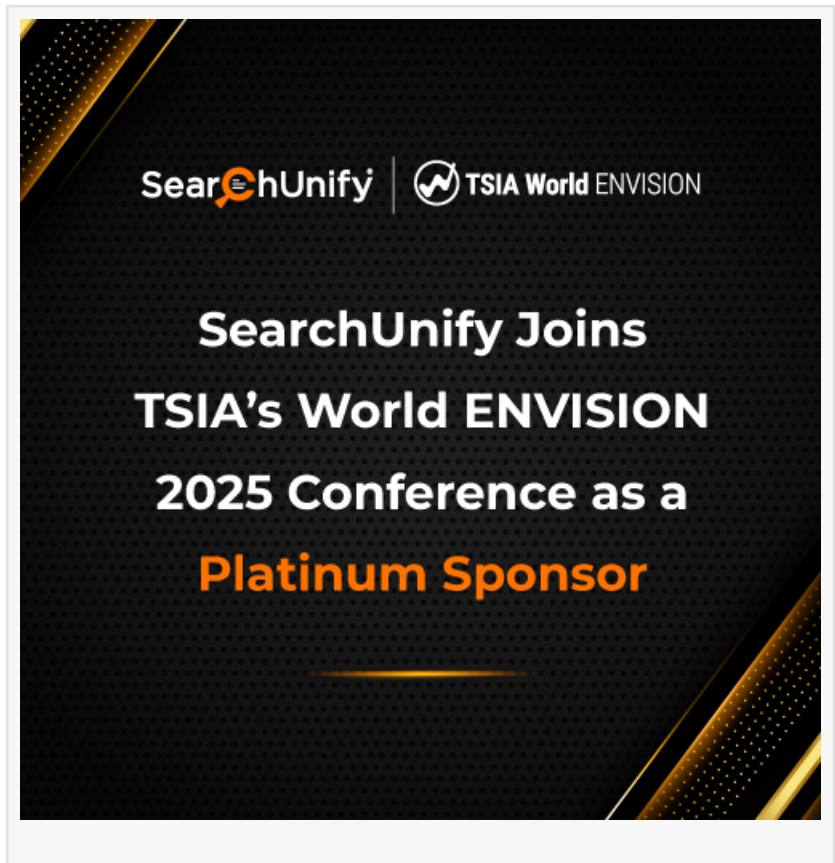
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At TSIA World ENVISION, we're excited to show how Agentic AI is redefining tech services for the next era, not just augmenting them”

*Arwinder Kaur, Vice President,
Marketing, SearchUnify*

In line with the event's theme, SearchUnify will demonstrate how Agentic AI elevates services by going beyond generative AI. Its solutions enable proactive and intelligent support ecosystems that anticipate issues, recommend actions, and drive measurable business outcomes — marking the True Era of Agentic AI.

Beyond the booth experiences, SearchUnify experts will



lead a Technology Session highlighting practical strategies, real-world use cases, and customer success stories. Attendees will have the opportunity to engage with the leadership team, explore live demos, and learn how organizations can move from AI pilots to agentic outcomes that transform services at scale.

“At TSIA World ENVISION, we’re excited to show how Agentic AI is redefining tech services for the next era, not just augmenting them,” said Arwinder Kaur, Vice President, Marketing, SearchUnify. “Enterprises leveraging Agentic AI see up to 40% faster case resolution, a 30% reduction in support costs, and higher self-service adoption — proving that intelligent automation can deliver both efficiency and superior customer experiences.”

As the premier event for technology and services leaders, TSIA World ENVISION 2025 will convene global executives to explore breakthroughs in data, computing, and AI. The conference offers access to cutting-edge research, proven playbooks, and peer networking opportunities, equipping organizations to build agile, innovative, and customer-centric operations for the future.

Visit us at Booth #401, [Click here](#) to know more:

About TSIA

The Technology & Services Industry Association (TSIA), creator of the LAER model, is a global research and advisory firm trusted by over 40,000 leaders across SaaS, industrial technology, healthcare technology, and equipment services. With a presence in 96 countries and members including Amazon, Microsoft, Salesforce, and Cisco, TSIA equips executives with industry insights, frameworks, and AI-driven research to drive measurable business outcomes. Learn more at www.tsia.com.

About SearchUnify

SearchUnify is a leading enterprise Agentic AI platform that redefines customer support and self-service by unifying enterprise knowledge, enabling contextual intelligence, and powering task-specific AI agents. Built on foundations like Cognitive Search, SearchUnifyFRAG™ (Federated Retrieval Augmented Generation), and real-time analytics, it delivers seamless, personalized experiences across support channels. With solutions such as Cognitive Search, SUVA, Knowbler, Agent Helper, and the Agentic AI Suite, SearchUnify helps global enterprises resolve cases faster, reduce costs, and increase customer satisfaction scores, empowering organizations to deliver tangible business impact.

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