

We An-Ser Communications Announces New Certification

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/EINPresswire.com/ -- [We An-Ser Communications](#) recently announced a new certification from QAS International for the administrations systems for ISO 9001: 2008 which was approved on October 25, 2016. This certification is for provision of dispatching alarm monitoring work alone solutions, GPS tracking and monitoring, journey management and other communication and monitoring services.

QAS International provides certification to companies in various industries that have shown they meet international standards in operating practices through effective and thorough documented procedures and manuals. To receive certification, the company must meet or exceed certain criteria. Specifically, ISO 9001 is used in more than 178 countries around the world with more than one million organizations to set the standards and requirements for quality management systems. Meeting this standard shows a dedication to customer satisfaction and motivation by the staff for continuing improvement. The certification is a symbol of the hard work and continual training and monitoring that takes place within a company to ensure exceptional results.

To receive the certification, a company must implement the requirements and train staff. They must also prepare manuals to guide staff on meeting the requirements as well as creating records and updating them to ensure accurate information is maintained. QAS reviews this information to ensure it meets required standards before issuing certification. Numerous documents are required for review, including procedure manuals, work instructions, customer complaint records and feedback records, internal audits and management review records. Certification lasts for three years before the need for recertification. During this time, the company must maintain requirements, which are monitored through annual surveillance audits. If any issues are found, the company is notified and can make the necessary changes to meet required standards.

Receiving the ISO 9001: 2008 certification is evidence of We An-Ser Communications dedication to its customers. As Ashley Mazsaros of We An-Ser Communications says, "We always strive to maintain the highest level of customer service and quality management. It's exciting to be recognized for our efforts." Receiving this certification will also provide other businesses with more confidence to use the services of We An-Ser for their own customers and workers. It sets the company apart from



We An-Ser Communications provides award winning call centre services in Calgary, dispatching, medical answering services, man down services, lone worker support, wireless panic services and more. They service the North American market.

other customer service organizations and [call centres](#), reassuring clients of their dedication to providing exceptional service in every situation. As one of the largest certification companies, QAS International is well-recognized within the industry and the certification carries a great deal of influence for those seeking to hire reputable companies within their field.

We An-Ser Communications is a [call centre in Calgary](#) and other locations which provides customer service support for all kinds and sizes of businesses. The company provides 24/7 live communications services as well as monitoring worksites and property. They also manage lone journeymen who work in isolated areas or travel from one location to another. The company has customers in the medical field, oil and gas industries, and security, among others. In addition to the Calgary office, We An-Ser has locations in Edmonton, Lloydminster and the main office in Regina.

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