

## Contact Center Market 2017 Asia-Pacific Share, Trend, Segmentation and Forecast to 2022

Wiseguyreports.Com Added New Market Research Report On -"Contact Center Market 2017 Manufacturers, Applications and Future Demand Forecast to 2022".

PUNE, INDIA, September 11, 2017 /EINPresswire.com/ --

Asia-Pacific Contact Center Market

## Description

WiseGuyReports.Com adds" Asia-Pacific Contact Center Market by Manufacturers, Regions, Type and Application, Forecast to 2022 "Research To Its Database.

A contact center (also referred to as a customer interaction center or e-contact center) is a central point in an enterprise from which all customer contacts are managed. The contact center typically includes one or more online call centers but may



include other types of customer contact as well, including e-mail newsletters, postal mail catalogs, Web site inquiries and chats, and the collection of information from customers during in-store purchasing. A contact center is generally part of an enterprise's overall customer relationship management (CRM).

## Scope of the Report:

This report focuses on the Contact Center in Asia-Pacific Market, especially in China, Japan, Korea, Taiwan, Southeast Asia, India and Australia. This report categorizes the market based on manufacturers, countries/Regions, type and application.

Get sample Report @ <a href="https://www.wiseguyreports.com/sample-request/2135174-asia-pacific-contact-center-market-by-manufacturers-regions-type-and-application">https://www.wiseguyreports.com/sample-request/2135174-asia-pacific-contact-center-market-by-manufacturers-regions-type-and-application</a>

Market Segment by Manufacturers, this report covers Teleperformance

Convergys (Stream)

Sykes Enterprises Inc.

Transcom

Atento

Arvato

West Corporation

Acticall (Sitel)

TeleTech Holdings Inc.

Comdata Group

Serco

Concentrix

Market Segment by Countries, covering

China

Japan

Korea

Taiwan

Southeast Asia

India

Australia

Market Segment by Type, covers

Type 1

Type 2

Market Segment by Applications, can be divided into

Telecommunication

Banking, Financial Services and Insurance (BFSI)

Government and Public Sector

Healthcare and Life Sciences

Retail and Consumer Goods

Others

Report Details @ <a href="https://www.wiseguyreports.com/reports/2135174-asia-pacific-contact-center-market-by-manufacturers-regions-type-and-application">https://www.wiseguyreports.com/reports/2135174-asia-pacific-contact-center-market-by-manufacturers-regions-type-and-application</a>

## Table of Contents - Major Key Points

- 1 Market Overview
- 1.1 Contact Center Introduction
- 1.2 Market Analysis by Type
- 1.2.1 Type 1
- 1.2.2 Type 2
- 1.3 Market Analysis by Applications
- 1.3.1 Telecommunication
- 1.3.2 Banking, Financial Services and Insurance (BFSI)
- 1.3.3 Government and Public Sector
- 1.3.4 Healthcare and Life Sciences

- 1.3.5 Retail and Consumer Goods
- 1.3.6 Others
- 1.4 Market Analysis by Countries
- 1.4.1 China Status and Prospect (2012-2022)
- 1.4.2 Korea Status and Prospect (2012-2022)
- 1.4.3 Japan Status and Prospect (2012-2022)
- 1.4.4 Taiwan Status and Prospect (2012-2022)
- 1.4.5 Southeast Asia Status and Prospect (2012-2022)
- 1.4.6 India Status and Prospect (2012-2022)
- 1.4.7 Australia Status and Prospect (2012-2022)
- 1.5 Market Dynamics
- 1.5.1 Market Opportunities
- 1.5.2 Market Risk
- 1.5.3 Market Driving Force
- 2 Manufacturers Profiles
- 2.1 Teleperformance
- 2.1.1 Profile
- 2.1.2 Contact Center Type and Applications
- 2.1.2.1 Type 1
- 2.1.2.2 Type 2
- 2.1.3 Teleperformance Contact Center Sales, Price, Revenue, Gross Margin and Market Share (2016-2017)
- 2.1.4 Business Overview
- 2.1.5 Teleperformance News
- 2.2 Convergys (Stream)
- 2.2.1 Profile
- 2.2.2 Contact Center Type and Applications
- 2.2.2.1 Type 1
- 2.2.2.2 Type 2
- 2.2.3 Convergys (Stream) Contact Center Sales, Price, Revenue, Gross Margin and Market Share (2016-2017)
- 2.2.4 Business Overview
- 2.2.5 Convergys (Stream) News
- 2.3 Sykes Enterprises Inc.
- 2.3.1 Profile
- 2.3.2 Contact Center Type and Applications
- 2.3.2.1 Type 1
- 2.3.2.2 Type 2
- 2.3.3 Sykes Enterprises Inc. Contact Center Sales, Price, Revenue, Gross Margin and Market Share (2016-2017)
- 2.3.4 Business Overview
- 2.3.5 Sykes Enterprises Inc. News
- 2.4 Transcom
- 2.4.1 Profile
- 2.4.2 Contact Center Type and Applications
- 2.4.2.1 Type 1
- 2.4.2.2 Type 2
- 2.4.3 Transcom Contact Center Sales, Price, Revenue, Gross Margin and Market Share (2016-2017)
- 2.4.4 Business Overview
- 2.4.5 Transcom News
- 2.5 Atento

- 2.5.1 Profile
- 2.5.2 Contact Center Type and Applications
- 2.5.2.1 Type 1
- 2.5.2.2 Type 2
- 2.5.3 Atento Contact Center Sales, Price, Revenue, Gross Margin and Market Share (2016-2017)
- 2.5.4 Business Overview
- 2.5.5 Atento News
- 2.6 Arvato
- 2.6.1 Profile
- 2.6.2 Contact Center Type and Applications
- 2.6.2.1 Type 1
- 2.6.2.2 Type 2
- 2.6.3 Arvato Contact Center Sales, Price, Revenue, Gross Margin and Market Share (2016-2017)
- 2.6.4 Business Overview
- 2.6.5 Arvato News

.....CONTINUED

Buy Now@ <a href="https://www.wiseguyreports.com/checkout?currency=one-user-USD&report-id=2135174">https://www.wiseguyreports.com/checkout?currency=one-user-USD&report-id=2135174</a>

Norah Trent WiseGuy Research Consultants Pvt. Ltd. +1 646 845 9349 / +44 208 133 9349 email us here

This press release can be viewed online at: http://www.einpresswire.com

Disclaimer: If you have any questions regarding information in this press release please contact the company listed in the press release. Please do not contact EIN Presswire. We will be unable to assist you with your inquiry. EIN Presswire disclaims any content contained in these releases. © 1995-2018 IPD Group, Inc. All Right Reserved.